



Gorey Family Practice

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Information leaflet Gorey Family Practice No 02

REPEAT PRESCRIPTION REQUESTS

In order to get your repeat prescription to the pharmacy, we need your help.

There are several steps involved in getting your script to your pharmacy on time. We want to do that well and we are asking you to help us.

The following system is designed to reduce error and to increase efficiency. If your script request is incomplete or has errors, it then takes time for the pharmacy and GP to amend/send a new script.

Before you request your repeat medication

- ✓ **Write down** the names of the medication that you need and keep the list safe. Your pharmacist can help you with this.
- ✓ **Record on your diary** when your next prescription is due.
- ✓ You will only get a repeat prescription for a medication that your doctor has placed on the repeat list.
- ✓ If you need medication that is not on your repeat script, please make an appointment to see your GP.
- ✓ Before you request a prescription, **check that it is due**. If necessary, phone your pharmacist who will be able to tell you when your prescription is due. Please do not phone the surgery to check this.
- ✓ You need to **give us 5 working** days to get the prescription to your pharmacist. During this time, we check the medication request and check your notes and relevant tests before issuing a prescription. Please do not phone us during that time.
- ✓ **Do not ask for advice regarding a medical problem** on your repeat prescription form, please make an appointment with your GP to discuss.
- ✓ **If you run out of medication**, your pharmacist may be able to give you an emergency supply. Please call your pharmacist to check.

Thank you for your help with our repeat prescription system. We appreciate your help.